



water & sanitation

Department:
Water and Sanitation
REPUBLIC OF SOUTH AFRICA

INTERNET ARTICLE

Gauteng DWS joins Frontline Service Delivery Programme

18 March 2019

The Department of Water and Sanitation in Gauteng promoted its work to the community of the sprawling informal settlement of Zandspruit, Southwest of Johannesburg, during the Frontline Service Delivery Programme.

The programme, which took place on Friday, 15 March 2019, was organised by the Department of Public Service and Administration (DPSA) and saw 15 government departments and agencies take part.

During the Programme, members of the community had an opportunity to engage with frontline officials from service delivery institutions and received first-hand information on how to access public services in a quicker and more efficient manner.

Speaking to communities during the programme, DPSA Minister, Ms Ayanda Dlodlo, encouraged the communities to use the services that had been brought to them, saying that government had brought these services to them to improve their lives.

Minister Dlodlo said the programme aimed to make government services accessible to people, especially those who live in areas such as Zandspruit, which were in serious need of them.

DWS' Chief Development Officer, Ms Pamela Mamabolo, said it was important for her department to take part in the programme, describing it as an opportunity for the people to get to know what government was doing to improve their lives.

She said the drive to save water was at the heart of the many activities that the department was currently involved in and that members of the community appreciated the fact that the department took time to talk to them about the issue.

One of the residents, Ms Johanna Nkwe, said it was important for the department to come down and talk to the people about issues of water, especially how to save the resource. However, she lamented the shortage of water in some areas, saying they had to rely on tankers for water provision.

"We are told each day that our country has a shortage of water. So, all of us should follow the advice that the department is giving us to save the little that we have. As it is, our area has a serious shortage of water and this indicates how serious we should take the issue of saving water," said Ms Nkwe.

Another resident, Mr Alpha Tshiruvhele, praised the department being part of the programme to bring services to the people but said this should not be a once-off. He said people were struggling to go to other areas to seek services and that bringing services to the people would alleviate many challenges they faced.

"If government could bring services to the people, a lot can be avoided. People don't have the money to travel to where services are but if these services are here in our areas that will make life easy," said Mr Tshiruvhele.



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